

Complaint Form

Attention Customer Service

Kindly complete and return this form to any Butterfield Banking Centre. A customer service representative will contact you shortly.

Name: _____ Date (dd/mm/yy): _____ Account number: _____

Home telephone _____ Work telephone _____ Cell _____ Fax number _____

Mail address: _____

E-mail address: _____

Preference for response (please indicate one)

By post By fax By e-mail

Details of complaint:

What do you consider to be a fair and reasonable resolution to your complaint?

Signature _____ Date _____

FOR BANK USE ONLY

Log Number: Date Received: Date Responded: