

Important Notice



Butterfield

Important Notice to Butterfield/ AAdvantage® MasterCard® Cardholders

Please be advised that in our 24 December 2015 posting of AAdvantage Miles, due to an erroneous operation, the miles earned in July 2015 were reposted to some customer accounts.

To rectify this, Butterfield will deduct the incorrect posted miles from the amount that would have been eligible for the cycle 25 December 2015 to 24 January 2016, and will continue these deductions over the next posting cycles until the balance is fully corrected.

For Example:

Scenario 1

Amount due to be posted 24 January 2016 – 3,500 AAdvantage Miles

July 2015 miles erroneously reposted on December 24 2015 – 3,000 AAdvantage Miles

Final amount of AAdvantage Miles to be posted 24 January 2016 – 500 AAdvantage Miles

Scenario 2

Amount due to be posted 24 January 2016 – 2,000 AAdvantage Miles

July 2015 miles erroneously reposted on December 24 2015 – 3,000 AAdvantage Miles

Final amount of AAdvantage Miles to be posted 24 January 2016 – 0 AAdvantage Miles

(A negative balance of 1,000 miles remains to be deducted in future billing cycles)

Butterfield regrets any inconvenience this may cause. For further information, please call us on (441) 295 1111.